

07. OUTSTANDING ACHIEVEMENT IN TRAINING

HOTEL:

ADDRESS:

TELEPHONE:

DATE VISITED:

TOTAL SCORE:

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COMMENTS:

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HOTEL/VENUE:

A written submission is required to assist in the assessment of this category.

➔ **Circle corresponding score, and write given number at end of line**

GENERAL

Contribution to raising professionalism in the industry	1	2	3	4	5	_____
Caters to industry needs	1	2	3	4	5	_____

INNOVATION IN INTERNAL TRAINING

Waiting service	1	2	3	4	5	_____
Bar service / cellar operations	1	2	3	4	5	_____
OHS/ Fire safety procedures	1	2	3	4	5	_____
Front/Back of house	1	2	3	4	5	_____
Housekeeping	1	2	3	4	5	_____

DEMONSTRATION OF EXTERNAL TRAINING SUPPORT

Responsible service of alcohol/gaming	1	2	3	4	5	_____
Other industry courses	1	2	3	4	5	_____

STAFF

Assessment of competency assessed by management	1	2	3	4	5	_____
Level of multi-skilled staff as direct result of training	1	2	3	4	5	_____
Retention of staff as result of initiatives	1	2	3	4	5	_____
Procedure for re-evaluation of staff training	1	2	3	4	5	_____

➔ **TOTAL SCORE**

/65