

26. BEST SPORTING ENTERTAINMENT VENUE

HOTEL:

ADDRESS:

TELEPHONE:

DATE VISITED:

TOTAL SCORE:

/

COMMENTS:

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26. BEST SPORTING ENTERTAINMENT VENUE

HOTEL:

This category is designed to find the hotel sports bar. The bar should be designed on a sporting theme providing a variety of activities based on a sporting theme. Wagering and Sky Channel facilities are an advantage, but are not imperative.

➔ **Circle corresponding score and write given number at end of line**

GENERAL

Appropriate ambience of venue (i.e. lighting & background music)	1	2	3	4	5	
Cleanliness of venue	1	2	3	4	5	
Adequate and appropriate crowd control techniques	1	2	3	4	5	
Toilets clean & operational	1	2	3	4	5	
Appropriate room temperature	1	2	3	4	5	
Clear directional signage	1	2	3	4	5	
Snack food offering	0	1	2	-	-	
Popularity relative to time and day of the week	0	1	2	-	-	

General Score:

/34

General Comments:

SPORTING ENTERTAINMENT

Integration of sporting vision throughout venue	1	2	3	4	5	
Cleanliness of premises	1	2	3	4	5	
Sporting theme relative to market	1	2	3	4	5	
Effective promotion of events & in-house activities	1	2	3	4	5	
Quality and variety of sporting artefacts	1	2	3	4	5	
Sky Channel service	0	1	2	4	5	

Sporting Entertainment Score:

/30

Sporting Entertainment Comments:

BAR FOOD

Relative pricing (value for money)	1	2	3	4	5	
Presentation, appearance, accuracy & quality	1	2	3	4	5	
Originality, selection and diversity	1	2	3	4	5	

Bar Food Score: /15

Bar Food Comments:

BEVERAGE

Quality of draught beer offered	1	2	3	4	5	
Variety of draught beers offered	0	1	2	-	-	
Local and imported beers offered	0	1	2	-	-	
Variety of non-alcoholic drinks offered	0	1	2	-	-	
Reasonable variety of wines offered by the glass	0	1	2	-	-	
Quality of espresso coffee offered	0	1	2	-	-	
Cleanliness of glassware	0	1	2	-	-	

Beverage Score: /17

Beverage Comments:

STAFF

Welcome & approach to customer	1	2	3	4	5	
Friendly & courteous	1	2	3	4	5	
Practice of Responsible Service of Alcohol	1	2	3	4	5	
Appropriate, efficient & well presented staff	1	2	3	4	5	
Willingness to engage	1	2	3	4	5	
Staff knowledge of entertainment offered	1	2	3	4	5	
Pleasant parting salutation offered	1	2	3	4	5	

Staff Score: /35

Staff Comments:

TELEPHONE TECHNIQUE 0 = NO**1 = YES**

Was the telephone answered within 3 rings?	0	1	-	-	-
Was the name of the hotel identified?	0	1	-	-	-
Did the speaker encourage you to visit the hotel?	0	1	-	-	-
Did the speaker identify themselves?	0	1	-	-	-
Did the speaker offer a pleasant parting comment?	0	1	-	-	-

Telephone Score:**/5****Telephone Comments:****ENVIRONMENTAL SUSTAINABILITY**

Evidence of in-house recycling programs	0	1	-	-	-
Evidence of support for environmental sustainability	0	1	-	-	-
Best practice in waste management	0	1	-	-	-
Energy saving initiatives	0	1	-	-	-
Water saving initiatives	0	1	-	-	-

Environmental Score:**/5****Environmental Comments:****JUDGES OVERALL EXPERIENCE:**

1 2 3 4 5 6 7 8 9 10

/10**➔ TOTAL SCORE****151/**